



To and from
School and College
with Nu-Venture



Autumn 2021

Welcome aboard!

The Coronavirus pandemic has changed many things including the way that school and college buses are now operated. Government advice is followed.

This guide explains some of the changes made to your school bus – note that some routes and timetables have changed.

- Route 54X is now route 554; morning and afternoon departure times unaltered,
- Route 55X is now route 555; morning and afternoon departure times unaltered,
- Routes 581/582 are now covered by routes 501 and 502,
- Times have changed on Hoo Academy buses 601 and 671,
- Minor changes to bus times on 149 and 151,

Buses now fill to seating capacity; when this is reached, standing will be allowed, but only when all seats are occupied.

Passengers MUST

- wash/sanitise their hands BEFORE and AFTER any journey made on public transport,
- wear face coverings throughout the journey.



- **Clean your hands before you travel**
- **Put your face covering on before you board the bus and keep it on, covering your nose and mouth for the whole journey**
- **If you sneeze or cough, do so into a tissue or your armpit**
- **Take all litter/used face coverings off the bus with you, and dispose in a litter bin**
- **Wash your hands after using public transport.**

Enhanced Cleaning regime

To View what we are doing to keep our buses clean please view our video <http://www.nu-venture.co.uk/Cleaning.mp4>

How to wear a face covering

A face covering should:

- cover both your nose and your mouth while allowing you to breathe comfortably
- fit comfortably but securely against the side of the face
- be secured to the head with ties or ear loops
- be made of a material that you find to be comfortable and breathable, such as cotton
- ideally include at least two layers of fabric (the World Health Organisation recommends three depending on the fabric used)
- unless disposable, it should be able to be washed with other items of laundry according to fabric washing instructions and dried without causing the face covering to be damaged

When wearing a face covering you should:

- wash your hands thoroughly with soap and water for 20 seconds or use hand sanitiser before putting a face covering on
- avoid wearing on your neck or forehead
- avoid touching the part of the face covering in contact with your mouth and nose, as it could be contaminated with the virus
- change the face covering if it becomes damp or if you've touched it
- avoid taking it off and putting it back on a lot in quick succession (for example, when leaving and entering shops on a high street)

When removing a face covering:

- wash your hands thoroughly with soap and water for 20 seconds or use hand sanitiser before removing
- only handle the straps, ties or clips
- do not give it to someone else to use
- if single-use, dispose of it carefully in a waste bin and do not recycle
- if reusable, wash it in line with manufacturer's instructions at the highest temperature appropriate for the fabric
- wash your hands thoroughly with soap and water for 20 seconds or use hand sanitiser once removed

Boarding the bus



- When waiting for the bus, you must form an orderly queue, facing the oncoming bus,
- Before you board the bus, please already have your face covering fitted, ensuring that your mouth and nose are covered,
- When the bus arrives at the stop, passengers must board in single line - no pushing please,
- If you have a KCC TravelSaver/16+ pass, you must place it on the ticket machine scanner and wait for the beep.
- If you have a pass that you show to the driver, do so.
- If you pay a fare, please try to have the exact money as change may not always be available, (We accept Smartcard and Contactless payments),
- Scholars using services 149, 151, 601, 671 now need to scan their passes on the ticket machine QR code reader when boarding the bus,
- Once you have paid your fare, shown or scanned your bus pass, please find a seat. (No standing allowed until all seats are taken!)

If you need to use cash for fares, please consider using a Connected Kent & Medway smart card (available to order online

<https://kentconnected.org/smartcard>)

or paying by contactless where possible,

During the journey

Once on-board the bus you'll notice that some of the changes we made last year for everyone's protection remain.



The first thing you'll notice is that the driver still sits behind a Perspex screen.



All seats can now be used. However, please only use the rear-facing seats when no others are available.

- Passengers must remain seated for the entire journey.
- To reduce the risk of virus transmission, passengers must not consume or share food whilst on board the bus
- Passengers must take any rubbish **including used face coverings** off the bus with them. Disposable rubbish bags (only for litter and used tickets) have been fitted to buses
- Passengers should not touch/handle any lost property or any property that does not belong to them, or touch any other passenger. In the case of lost property, please inform the driver (as you leave the vehicle), of the location of any lost property. If you lose something on the bus, call us during office hours (0900-1430) on 01622 882288. (Please do not use e-mail),
- Please leave windows open to increase air circulation throughout the vehicle.

Leaving the bus on arrival at School/College

Schools will have their own procedure for when you arrive at school.
Broadly:

- Passengers **MUST** remain seated when the bus arrives at school until the bus has come to a complete stop,
- Passengers will be instructed by the driver when to leave the vehicle. Passengers should do so sensibly from the front first, then the middle, then the back. This should be done for both decks,
- No Pushing!

Leaving the bus at your home stop in the afternoon

- Passengers requiring to leave the bus must press the bell **ONCE** in good time, but not before the previous bus stop has been passed,
- Passengers must remain seated and behind the two-metre line until the bus has stopped,
- When you leave the vehicle, you must take all your belongings, rubbish and used face-coverings with you.

CATCH IT

Germs spread easily. Always carry tissues and use them to catch your cough or sneeze.



BIN IT

Germs can live for several hours on tissues. Dispose of your tissue as soon as possible.



KILL IT

Hands can transfer germs to every surface you touch. Clean your hands as soon as you can.



You should not travel at all if you:

are experiencing any **coronavirus symptoms**

The main symptoms of coronavirus are:

- **a high temperature** – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
 - **a new, continuous cough** – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
 - **a loss or change to your sense of smell or taste** – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal
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- are **self-isolating as a result of coronavirus symptoms or sharing a household or support bubble with somebody with symptoms**
 - are **clinically extremely vulnerable** and cannot shield during your journey
 - have been advised by the **NHS test and trace service** that you should self-isolate

If you have any symptoms of coronavirus you should self-isolate at home and **arrange to have a test to see if you have coronavirus**.

If anyone in your household or **support bubble** has symptoms of coronavirus you should self-isolate.

